

Prosper Privacy Statement

Prosper Business Solutions Pty Ltd respects your preferences concerning the collection and use of your company data and member/customer data supplied to us by you. This policy is our way of letting you know how we collect information, what we collect it for, and what choices you may have.

Your company and member/customer information will be regarded with the utmost respect. We are a global corporation, with customers in over 4 countries, and have developed global information practices to assure that your personal data is appropriately protected. While our main office is in Australia, we will transfer information provided by clients to the appropriate Prosper office, distributor, or consultant to provide the necessary service or information requested by the client.

To learn more about Prosper's privacy policy, review the sections below for information pertaining to:

1. Types of Data Collection
2. Cookies
3. The data we collect and how we use it
4. Customization, Preferences, and Opt Out
5. Security
6. Compliance Issues
7. Policy Updates

1. Types of Data Collection

Prosper Business Solutions collects data from clients in three main ways.

- Client initiated contact in person, via the Web, email, phone, mail or fax
- Via published media
- Data sent to us by clients to facilitate installation and support of our products

2. Cookies

Prosper Business Solutions' website uses cookies to track your participation in our polling program. This information will not be shared with any third party and only used in Prosper Business Solutions polling purposes.

3. The data we collect and how we use it

Prosper Business Solutions collects information from users for the following purposes:

- **To engage in transactions or communications.** Name, address, e-mail and purchase details may be collected and stored as part of the transaction history. The majority of the information collected under this category is business contact information. Prosper Business Solutions may need to share some of this information (address, payment...) with delivery services and other similarly situated third parties that are required to accomplish the transaction.
- **To provide service and support.** Information collected for this purpose is both contact information and information related to products and service/support requested.
- **To select content.** Information may be collected to help direct mail content that is most relevant and user friendly.

- **To respond to user inquiries and requests for information.** This information includes registrations for newsletters and specific requests for further information.
- **To provide our customers with relevant product alerts and updates.** These updates are related to product releases, prices, terms and special offers.
- **To better tailor marketing to user needs.** We may use information from purchases and requirements to provide you with timely and pertinent notices of product releases and service developments that address your needs and requirements. Marketing notices are subject to the general opt-out elections.
- **To better respond to requests for service or quotes for product and equipment purchase.** Prosper Business Solutions will pass contact information to the appropriate Prosper Business Solutions sales person, distributor or consultant for follow-up related to your request.
- **To address performance and fix issues.** On occasion, new executables and other enhancements and fixes to software are developed by Prosper Business Solutions. We may communicate the availability of these executable files or fixes to registered owners of software. These communications will not contain marketing messages and will not be subject to general opt-out elections, due to the potential importance of these executable files and fixes.
- **As a result of legal requirements,** Prosper Business Solutions may be required to provide personally identifiable information to comply with legally mandated reporting, disclosure or other legal process requirements.

4. Customization, Preferences and Opt Out

Prosper Business Solutions recognizes that users may not wish to be contacted about new or related products. We have provided a method for you to opt out of our marketing campaigns. To opt-out, simply contact our office via phone, email or fax and give us your details.

Please contact us if you believe you have mistakenly received information after opting out or if you would like to opt out of receiving information and have any trouble using the mechanisms provided.

5. Security

Prosper Business Solutions is concerned with the security of the personally identifiable information we have collected and has in place reasonable measures to prevent unauthorized access to that information. These measures include - policies, procedures, and technical elements relating to data access controls. In addition, Prosper Business Solutions uses standard security protocols and mechanisms to exchange the transmission of sensitive data such as your member/customer details. Reasonable physical security measures are also used to protect personally identifiable information.

6. Compliance Issues

Should you believe your company, member or customer information has been used in a way that is not consistent with this policy or your stated preferences, or should you have further questions related to this policy, please contact us as follows:

Prosper Business Solutions Pty Ltd
2/675 Boronia Road,
Wantirna VIC 3008
Phone: 03 9801 5985
Fax: 03 9800 2564
Email: info@prosper.com.au

7. Policy Updates

We may update this policy from time to time to let you know of new control and preference features that we provide you. Please check our website for updates, or contact us to be added to our policy mailing list.